



COURTEVILLE BUSINESS SOLUTIONS PLC
...enabling systems

QUALITY OBJECTIVE

- Improving service delivery process with the aim of achieving customer satisfaction.
- To ensure compliance with applicable statutory and regulatory requirements in line with Courteville Business Solutions' operations

QUALITY POLICY

At Courteville Business Solutions PLC, we are committed to:

- Provision of Automated Business Solutions Services that meet our customers, relevant, regulatory, statutory and other interested parties' requirements;
- Compliance with Organizational requirements, practices, processes and procedures through effective implementation of ISO 9001:2015 Quality Management System;
- Periodic review and continual improvement of the company's Quality Management System in order to achieve its strategic goals;
- Implementation of measurable quality objectives to track organizational performances and for overall attainment of the intent of the Company

SIGNED MANAGEMENT

CBS/MGT/POL/01